

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT:	ROBERT KOCH)
SERIAL NUMBER:	10/666,512) Group Art Unit:
FILED:	September 18, 2003) 2614
FOR:	METHOD, SYSTEM, AND STORAGE MEDIUM FOR PROVIDING AUTOMATED CALL ACKNOWLEDG- MENT SERVICES) Examiner: Deane Jr., W. J. Confirmation No: 9183

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In response to the Office Action dated July 1, 2008, the Applicant submits the following amendment and remarks for entry in the above-entitled application.